

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LINDA C. CHATMON)	
)	
COMPLAINANT)	
)	
VS.)	CASE NO.
)	92-067
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
DEFENDANT)	

O R D E R

This matter arises out of a complaint filed with the Commission by Linda C. Chatmon ("Chatmon") against Louisville Gas & Electric Company ("LG&E").

The subject matter of this complaint concerns an estimated bill LG&E charged Chatmon for the period of January 9, 1991 to January 9, 1992 in the amount of \$117.41 due to a malfunctioning meter. Chatmon alleges in her complaint that LG&E sent her a bill and letter stating that her gas meter had been non-operational for one year, that the meter had been fixed, and that she owed for one year of service. Chatmon further states that LG&E never informed her that the meter was malfunctioning during the one-year period. Chatmon requests as relief that she not be required to pay the estimated bill due to the meter malfunctioning for one year.

LG&E asserts that a reading of the meter on December 9, 1991, revealed that the meter was not recording consumption; and a subsequent field inspection indicated that the meter had stopped. Additionally, LG&E states that the gas meter was changed on January 2, 1992 and a test of the removed meter revealed that the meter malfunction had been caused by a defective wormwheel. LG&E further avers that a subsequent review of Chatmon's gas usage indicated that no gas usage had been recorded on her meter since January 9, 1991. Based upon the gas usage as recorded by the meter at Chatmon's residence from June 1989, when service began, through December 1991, LG&E rendered an estimated bill for the period of January 9, 1991 to January 9, 1992. LG&E further states that Chatmon declined in a partial payment plan for the estimated bill.

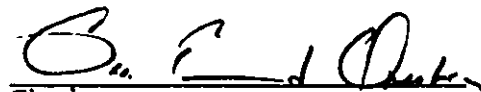
The Commission, having been otherwise sufficiently advised, HEREBY ORDERS that:

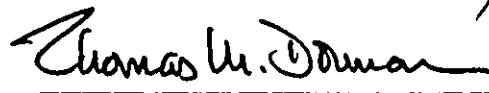
1. Any party desiring a public hearing in this matter shall file, within 20 days of the date of this Order, a written request for a hearing. If no request is made, this case shall stand submitted to the Commission for a decision.

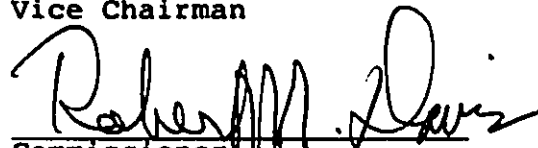
2. Any party shall have 20 days from the date of this Order to file any additional evidence which it deems helpful in deciding the issues raised by this complaint.

Done at Frankfort, Kentucky, this 27th day of March, 1992.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director